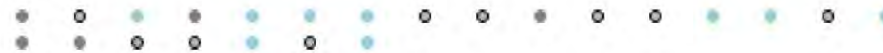


A.T.I Leadership Management

Version 1

1.

A nurse manager witnesses an assistive personnel (AP) using incorrect procedure when transferring a client using a mechanical lift. After reinforcing proper procedure, which of the following methods should the nurse manager use to evaluate the AP's understanding of the teaching?



Require the AP's attendance at an in-service about the lift.

This form of education gives a demonstration of the use of the equipment, but it does not allow for the nurse manager to observe and assess the AP's use of the equipment.

Assign the AP to work with a senior staff member when using the lift.

Working with another staff member can provide further education and reinforce proper use of the lift, but it does not allow for the nurse manager to observe and assess the AP's use of the equipment.

Observe the AP's technique with the lift at random times throughout the day.

Observing the AP is an effective way for the nurse manager to evaluate the AP's use of the equipment. This method of assessment also assists in determining the need for further education and staff development.

Enforce the staff's completion of skills modules about medical equipment.

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This form of education gives the AP a demonstration of the use of the equipment, but it does not allow for the nurse manager to observe and assess the AP's use of the equipment. Training should occur before task delegation.

2.

A nurse is caring for a client who received pain medication 1 hr ago. The client tells the nurse the medication is not working because they are still experiencing pain. Which of the following actions by the nurse demonstrates client advocacy?



"Would you like one of your family members to sign the form?"

Partners or other family members cannot legally sign an informed consent form unless there is an approved guardianship or conservatorship, or the client's durable power of attorney for health care document has designated them to act when the client cannot.

"Would you like me to tell you how the provider will perform the procedure?"

When witnessing informed consent, the nurse is not responsible for explaining the procedure the provider will perform. That is the provider's responsibility.

29.

A nurse is planning care after receiving report for four clients. Which of the following clients should the nurse plan to assess first?



A client who has a BP of 118/74 mm Hg and is receiving treatment for hypertension

A blood pressure of 118/74 mm Hg is nonurgent for a client who is receiving treatment for hypertension because this finding is within the expected reference range of less than 120 systolic and less than 80 diastolic. Therefore, the nurse should assess another client first.

A client who has diabetes mellitus and a fasting blood glucose of 96 mg/dL

A fasting blood glucose of 96 mg/dL is nonurgent for a client who has diabetes mellitus because this finding is within the expected reference range of 70 to 110 mg/dL. Therefore, the nurse should assess another client first.

A client who is 2 days postoperative and has a urinary output of 500 mL/24 hr

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When using the urgent vs. nonurgent approach to client care, the nurse should immediately assess a client who is 2 days postoperative and has a urinary output of 500 mL/24 hr. This indicates an average urine output of about 20 mL/hr, which is less than the expected reference range of 30 mL/hr. This finding can indicate a fluid volume deficit, impaired kidney function, or impaired bladder tone which requires immediate assessment and intervention by the nurse.


A client who has a heart rate of 68/min and is receiving IV fluids

Question: 13 of 60

 CORRECT!

 Time Remaining: 07:41:48
 Pause Remaining: 00:04:32

 PAUSE
 TOOL

 SHOW HINT

 FL

A nurse is speaking to the nurse manager about a schedule request, and the nurse manager puts an arm around the nurse and says, "I bet you are a great lover." Which of the following is the appropriate response by the nurse?


 "Let's talk about something else."
INCORRECT

While this appears to be a response meant to change the subject, this response does not make it clear that this type of sexually oriented conversation and physical contact is undesired by the nurse.

 "Whether or not I am a good lover is irrelevant."
INCORRECT

While this appears to be a response meant to change the subject, this response does not make it clear that this type of sexually oriented conversation and physical contact is undesired by the nurse.

 "Speaking to me like that makes me uncomfortable."

 CORRECT!

My Answer

This assertive response makes it clear that this type of sexually oriented conversation and physical contact is undesired by the nurse.

Following a suicide bombing at a shopping mall, an unidentified, unconscious client is admitted to the emergency department with an acute intra-abdominal hemorrhage. The nurse should recognize that consent for the surgery


 should be obtained from an officer of the court.
INCORRECT

Awaiting legal intervention could mean an inordinate delay until surgery is performed.

 must be obtained from a relative of the client.
INCORRECT

In urgent situations, it is preferable for consent to be obtained from a relative or health care proxy (HCP). However, in this situation, the next of kin cannot be readily identified.

 can be inferred since the client is in critical condition.

 CORRECT!

My Answer

The client is unconscious and in critical condition, and consequently, is incapable of providing consent. Preferably, consent should be obtained from a relative or health care proxy (HCP). However, the client is also unidentified, meaning the client could die while awaiting identification and next of kin. Therefore, consent should be implied and the surgery will be performed as an emergency life-saving procedure.

44. A nurse is caring for 4 clients. Which of the following tasks can be delegated to an assistive personnel?

- A. Assessing a client who just returned from hemodialysis
- B. Reviewing dietary instructions for a client with kidney stones
- C. Obtaining a stool sample from a client with renal failure
- D. Monitoring a client with a fluid restriction

45. A charge nurse is making rounds and observes that an assistive personnel (AP) has applied wrist restraints to a client who is agitated and does not have a prescription for restraints. Which of the following actions should the nurse take first?

- A. Inform the unit manager of the incident
- B. Remove the restraints from the client's wrists.
- C. Speak with the AP about the incident
- D. Review the chart for non-restraint alternatives for agitation.

46. A client is brought to the emergency department (ED) following a motor-vehicle crash. Drug use is suspected in the crash, and a voided urine specimen is ordered. The client repeatedly refuses to provide the specimen. Which of the following is the appropriate action by the nurse?

- A. Document the client's refusal in the chart
- B. Tell the client that a catheter will be inserted
- C. Obtain a provider's prescription for a blood alcohol level.
- D. Assess the client for urinary retention.

47. Nurses on an inpatient care unit are working to help reduce unit costs. Which of the following is appropriate to include in the cost-containment plan?

- A. Use clean gloves rather than sterile gloves for colostomy care.

- b. A client who is newly diagnosed with pancreatic cancer and is scheduled to begin IV chemotherapy.
 - c. A client who has methicillin-resistant *Staphylococcus aureus* (MRSA) and has an axillary temperature of 38C (101F)
 - d. A client who is postoperative following a laminectomy 12 hr ago and is unable to void
60. A staff development nurse is giving an in-service presentation about advocacy in nursing. Which of the following statements by a nurse indicates an understanding of the role of a **client advocate**?
- a. “In the role of client advocate, I should take responsibility for coordinating each client’s care.”
 - b. “As a client advocate, I will suggest the best course of action for clients who are indecisive.”
 - c. **“My role as a client advocate is to empower the clients to make informed healthcare decisions.”**
 - d. “As a client advocate, I will adhere to the provider’s prescribed treatments.”
61. A nurse manager observes an assistive personnel (AP) incorrectly transferring a client to the bedside commode. Which of the following actions should the nurse take first?
- a. **Refer the AP to the facility procedure manual.**
 - b. Instruct the AP to request assistance when unsure about a task.
 - c. Help the AP assist the client with the transfer.
 - d. Demonstrate the proper client transfer technique for the AP.
62. A nurse at the local health department is caring for four clients who have communicable diseases. Which of the following infections should the nurse report to the state health department?
- a. ***Chlamydia trachomatis***

54. A nurse is assisting with orientation of a newly licensed nurse. The newly licensed nurse is having trouble focusing and has difficulty completing care for his assigned clients. Which of the following interventions is appropriate?
- Advise him to complete the less time consuming tasks first
 - Recommend that he take time to plan at the beginning of his shifts**
 - Offer to provide care for his clients while he take a break
 - Ask other staff members to take over some of his tasks
55. A nurse is planning discharge for a client who has lung resection. The nurse initiates a referral for a social worker. Which of the following assessment data supports this referral?
- The client needs to have someone bring O2 tanks and equipment to her home
 - The client needs to have range-of-motion exercises to assist with ambulation
 - The client needs to arrange financial resources to purchase equipment**
 - The client needs to have someone come in to help her bathe at home
56. A nurse initiates a referral to an occupation therapist for a client who has rheumatoid arthritis. Which of the following assessment findings supports the need for this referral?
- The client reports pain when chewing solid foods.
 - The client expresses the desire to join a support group.
 - The client requires assistance with completing oral hygiene**
 - The client has difficulty ambulating with a walker
57. A nurse is caring for a client who has anorexia nervosa. Which of the following interdisciplinary team members should be consulted in regard to this client's care?
- (SATA)
- Nutritional therapists**
 - Case Manager**

- b. I think you have a right to be upset. I am tired of changes too [L] [SEP]
- c. just stick with it a little longer. Things will get better soon [L] [SEP]
- d. you should file a written complaint with hospital administration [L] [SEP]

Rationale: **ATI Leadership Page 23**

16. According to HIPPA regulation, which of the following is a violation of client confidentiality?`

- a. telephoning the pharmacy with a prescription for the spouse to pick up [L] [SEP]
- b. providing a copy of the record to the transporting paramedic [L] [SEP]
- c. reporting a client's disposition to the referring provider [L] [SEP]
- d. informing housekeeping staff that the client is in the dialysis unit. [L] [SEP]

17. A nurse preceptor is evaluating a newly licensed nurse's competency in assisting with sterile procedure. Which of the following actions indicates the nurse is maintaining sterile techniques (select all that apply)`

- a. opens the sterile pack by first unfolding the flap farthest from her body [L] [SEP]
- b. rests the cap of solution container upside down on the sterile field [L] [SEP]
- c. holds a bottle of sterile solution 15cm (6 inches) above the sterile field
- d. Places sterile items within a 1.25cm (.5inch) border around the edges of the sterile field.

18. A nurse is providing care for four postoperative clients. The nurse should assess the client`

- a. whose pulse has been steadily increasing during the past shift [L] [SEP]
- b. who is reporting pain level of 8 on a scale of 0-10 [L] [SEP]
- c. whose urine output has averaged 32ml/hr for the past 24hrs [L] [SEP]
- d. Who is reporting nausea after the prescribed antiemetic was administered [L] [SEP]

is the first action the nurse should take when developing a plan to increase employee hand hygiene adherence?

Set a goal for improvement in adherence.

A nurse from a medical unit is asked to work on an orthopedic unit. The medical nurse has no orthopedic experience. Which of the following clients should be assigned to the medical nurse?

A client who had a right above-the-knee amputation 24 hr ago

A nurse manager is coordinating staff assignments for RNs and licensed practical nurses (LPNs) following a local disaster. Which of the following is an appropriate assignment by the nurse manager to provide safe and effective client care?

LPNs provide care to class III (green tag) clients. LPNs can provide care for class III clients, who have nonurgent, minor injuries.

Class IV clients are expected to die or have died. This would be an appropriate assignment for assistive personnel, not an RN.

Class I clients require immediate attention typically due to airway obstruction or shock. This would not be an appropriate assignment for the LPNs due to the need for an initial nursing assessment.

Class II clients require treatment within 30 min to 2 hrs. This would not be an appropriate assignment for the LPNs due to the need for an initial nursing assessment.

A nurse is caring for a client who has acute diverticulitis and is scheduled for surgery within the next 2 hr. The client tells the nurse that she has called a taxicab and is leaving the hospital. After notifying the surgeon, which of the following actions should the nurse take next?

28. A nurse is assessing pressure ulcers on four clients to evaluate the effectiveness of a change in wound care procedure, which of the following findings indicates wound healing?
- deep red color on the center of a client's wound
 - Erythema on the skin surrounding a client wound
 - inflammation noted on the tissue edges of a client's wound
 - increase in sanguineous exudate from the clients wound
29. A nurse enters the room of a client who is unconscious and finds that the son is reading her electronic medical records from a monitor located at the bedside which of the following actions should the nurse take first?
- Report the possible violation of client confidentiality to the nurse manager
 - complete an incident report regarding the breach of client's confidentiality
 - recommend to his son to meet with the provider to get information about his mother's condition
 - log out the computer so that the client's son is unable to view his mother's information
30. A nurse is providing information to a client about advance directives the nurse should explain that advance directives include which of the following?
- Information regarding organ donation
 - a form with directions for contacting next of kind
 - instructions regarding treatments the client desires or does not desire
 - information regarding the disposition of the client's body upon death
31. A nurse witnesses a coworker not following facility procedure with discarding the unused portion of control substances, which of the following actions should the nurse take? (select all that apply)
- File an anonymous report of the incident to the nurse manager
 - identify all witnesses to the incident**
 - request that the co-worker complete an incident report**
 - document a factual account of the incident**
 - submit an incident report to the risk management
32. A nurse on a medical surgical unit is caring for four clients, the nurse should recognize that which of the following clients is the highest priority?
- a client who is post-operative following it laminectomies 4 hours ago in unable to void
 - A client who has peripheral vascular disease and has an absent Pedel pulse on the right foot
 - A client who is newly diagnosed with pancreatic cancer and is scheduled to begin IV chemotherapy
 - a client who has MRSA and has an axillary temperature of 38C (101 F)

- c. Remove the client's clothing
- d. Don personal protective equipment

40. A nurse is evaluating care for a group of clients. The nurse should consult the provider for which of the following clients?

- a. A client who requires an IV intermittent bolus dose of vancomycin and has a creatinine level of 1.5 mg/dL
- b. A client who is ready for discharge after coronary artery stent placement and has a prescription for clopidogrel
- c. A client who has a pacemaker and whose cardiac monitor shows sinus rhythm with intermittent periods of a wide QRS complex after each pacer spike
- d. A client who has atrial fibrillation and a rapid ventricular rate of 105/min and is receiving diltiazem IV and weight-based heparin

41. A nurse is planning care for four clients who were classified using a disaster triage tag system following a mass casualty event. Which of the following clients should the nurse identify as the priority?

- a. A client who has a green tag
- b. A client who has a black tag
- c. A client who has a red tag
- d. A client who has a yellow tag

42. A nurse is delegating tasks to assistive personnel (AP). Which of the following tasks should the nurse assign to the AP?

- a. Instruct a client about the use of an incentive spirometer
- b. Check on a client whose telemetry monitor is continuously beeping
- c. Determine whether an oxygen flow meter is accurately set at 2 L/min via nasal cannula
- d. Tag a malfunctioning piece of equipment as broken

43. A nurse is assessing a client who had a stroke 2 days ago. Which of the following findings should the nurse identify as a need for a referral to speech language pathology?

- a. Altered level of consciousness
- b. Impaired voluntary cough
- c. Diminished hand-to-mouth coordination
- d. Unilateral ptosis

44. A home health nurse is assessing the home environment during an initial visit to a client who has a history of falls. Which of the following findings should the nurse identify as increasing the client's risk for falls? (Select all that apply.)

- B. LPNs provide care to class III (green tag) clients
- C. LPNs initiate care to class I (red tag) clients
- D. LPNs facilitate care to class II (yellow tag) clients

50. An RN delegates the task of obtaining the BP of a client who is 2hr postop following a cholecystectomy to an LPN. The LPN reports a BP that is significantly higher than the client's previous reading. Which of the following actions should the RN take first?

- A. Recheck the client's BP
- B. Treat the client's BP with a prescribed antihypertensive
- C. Ask the LPN to review the technique for obtaining BP
- D. Review the client's medical record for other episodes of elevated BP

51. A charge nurse is performing chart reviews on infection control precautions implemented by nursing personnel during the admission of clients to the unit. Which of the following is an appropriate infection control precaution?

- A. Droplet precautions for a client who has meningococcal pneumonia
- B. Airborne precautions for a client who has shigella
- C. Droplet precautions for a client who has MRSA
- D. Airborne precautions for a client who has RSV

52. A staff nurse at a long-term care facility is evaluating an AP caring for a group of clients who require restraints.

Which of the following is an appropriate action by the AP?

- A. Securing mitten restraints around the forearm
- B. Using a square knot when securing the restraint strap
- C. Applying the belt restraint beneath the client's clothing
- D. Placing the restraint tie on a moveable part of the bed frame

53. A nurse case manager is planning a teaching session on use of critical pathways with a group of newly licensed nurses. The nurse should include which of the following in the teaching about critical pathways?

- A. Critical pathways promote individualized care
- B. Critical pathways decrease administrative work time
- C. Critical pathways prevent unnecessary expense
- D. Critical pathways incorporate provider preferences

- provide safe competent care
- advocate for client's rights
- provide care that is within the nurse's scope of practice
- discern the responsibilities of nursing in relation to the responsibilities of other members of the health care team
- provide care that is consistent w/established standards of care
- shield oneself from liability

Negligence

A nurse fails to implement safety measures for a client who has been identified as at risk for falls

Malpractice (professional negligence)

A nurse administers a large dose of medication due to a calculation error. The client has a cardiac arrest and dies.

Breach of Confidentiality

A nurse releases the medical diagnosis of a client to a member of the press.

Defamation of character

A nurse tells a coworker that she believes a client has been unfaithful to the spouse.

Assault

The conduct of one person makes another person fearful and apprehensive (threatening to place a ng-tube in a client who is refusing to eat).

Battery

Intentional and wrongful physical contact w/a person that involves an injury or offensive contact (restraining a client and administering an injection against his wishes)

False Imprisonment

LEADERSHIP

1. hospice nurse end of life care- **MUCOUS MEMBRANE MOIST**
2. new policy to prevent med errors- **EXAMINE MED ADMINISTRATION DATA TO DETERMINE USE OF NEW PROCEDURE**
3. old client to rn (going to give to most experienced nurse)- **72 YEAR OLD WITH DM 1**
4. 4 clients, iv infusing- **CEFTATRIAXONE IN 5% DEXTROSE**
5. uap, colostomy- **RECORD AMOUNT**
6. charge nurse, rn, pn- **CARDIAC CATH, NO PEDAL PULSES**
7. fall risk precautions- **MINI MENTAL STATE EXAM**
8. client with dka- **HOURLY GLUCOSE CHECKS**
9. male with metastatic lung cancer- **ASK PALLIATIVE TEAM TO TALK TO CLIENT**
10. male with pneumonia- **O2 SAT, (CONFUSED)**
11. **SATA: 0730 2 clients with dm- DELIVER MEAL TRAYS, PERFORM CAP GLUCOSE MEASUREMENTS**
12. charge nurse assigns to pn- **TELL PN THAT ASSISTANCE IS AVAILABLE**
13. women with metastatic pancreatic cancer- **GIVE DETAILED REPORT**

125. This is the ethical belief that each person must be treated equally	Justice
126. This is the freedom to make ones own decisions	Autonomy
127. This is the law that involves the violation of one persons rights against anothers	Civil law
128. This is the model in which each person in an organization share a mission, vision, values and partnerships. They believe that each person has a right to healthcare and each person is accountable to communicate and contribute to their healthcare. It is a planned partnership. Empowerment for each persons healthcare begins with themselves.	Clinical Practice Model for healthcare
129. This is the negative phenomenon that occurs in highly cohesive groups similar prejudices suppress open discussion. It often interferes with critical thinking and increases pressure to conform.	Group Think
130. This is the "right" or "wrong" of human behavior, and the motivation behind it	Ethics
131. This is the term used for professional negligence	Malpractice
132. This is the unintentional tort of acting or failing to act, resulting in harm to the person owed care	Negligence
133. This liability is your individual responsibility for action or inaction	Personal liability
134. This managed healthcare organization is when the physician and health services are contracted with the insurance company to provide services at discounted fees	PPO
135. This managed healthcare organization type allows choice of providers but cost may be higher	POS
136. This occurs when the novice RN adjusts to the	Resolution

- a. **Remind them that client information is confidential**
- b. Report the incident to the nursing supervisor
- c. Complete an incident report about the situation
- d. Discuss the need for client confidentiality at the next staff meeting

26. A facility provides annual staff education regarding ethical practice. A charge nurse recognizes a need for further education when which of the following behaviors is observed?

- a. A nurse refuses to actively participate during an elective abortion procedure scheduled for her client
- b. A nurse gives prescribed opioids to a client who has a terminal illness and respirations of 8/min
- c. **A nurse explains to a client's family that a DNR order includes withholding comfort measures**
- d. A nurse informs a confused client who wants to go home that he is going to stay at the facility until he is better

27. The family members of an older adult client are expressing conflict over whether the client should have surgery that is recommended by the provider. The oldest adult child has durable power of attorney for health care for the client. The client is oriented to person, place, and time. Which of the following people has the legal authority to make this health care decision?

- a. The provider
- b. The partner
- c. **The client**
- d. The oldest adult child

28. A nurse is preparing to discharge a client who requires home oxygen. The equipment company has not yet delivered the oxygen tank. Which of the following actions should the nurse take?

- a. Send an oxygen tank from the facility home with the client
- b. Instruct the client's family to contact the insurance provider about the oxygen equipment
- c. **Contact social services about the delivery of the oxygen equipment - check**
- d. Notify the provider about the delayed oxygen tank delivery

29. A nurse in a long-term care facility is assessing a client who has returned from an acute care facility following a brief illness. The nurse observes that the client is confused and agitated. Which of the following actions should the nurse take first?

- a. Medicate the client with alprazolam
- b. **Reorient the client to his surroundings**

45. A nurse is caring for a client who is 3 days postop following open heart surgery and is to transfer to the medical-surgical unit. Which of the following should the nurse plan to include in the verbal report?

- A. The client's dressing change schedule
- B. The client's LOC
- C. The client's vital signs from the previous shift
- D. The client's occupation

46. A case manager is initiating the plan of care for a client receiving warfarin who had a stroke. Which of the following is most important for the case manager to include in the client's plan of care?

- A. Scheduling follow-up tests for prothrombin time and INR
- B. Making a referral to speech therapy
- C. Arranging physical therapy home visits
- D. Providing client education related to dietary restrictions

47. A nurse manager needs to address an increased rate of client med errors. Which of the following strategies represents an authoritarian approach to managing this issue?

- A. Inform the staff of the penalties that can result from med errors
- B. Encourage the staff to have 2 nurses verify medication orders to prevent errors
- C. Provide a suggestion box for the staff to submit ideas for error prevention
- D. Ask 3 experienced nurses to help investigate common causes of the errors

48. A charge nurse is responsible for a caseload of clients on a surgical unit. Which of the following occurrences during the shift requires the completion of an incident report?

- A. A client's advance directives are not in the med record
- B. A nurse administers a routine medication 30 min after the scheduled time when the client returns from physical therapy
- C. A client's IV solution infused over 6 hr instead of the prescribed 8 hr
- D. A nurse documents a client's vital signs on the graphic record at the end of the shift

49. A nurse manager is coordinating staff assignments for RNs and LPNs following a local disaster. Which of the following is an appropriate assignment by the nurse manager to provide safe and effective client care? ***

- A. RNs transport class IV (black tag) clients